

FIG. 1

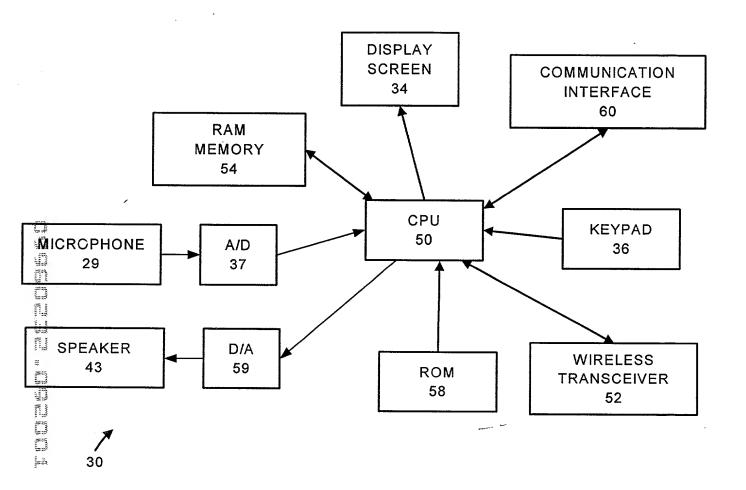


FIG.2

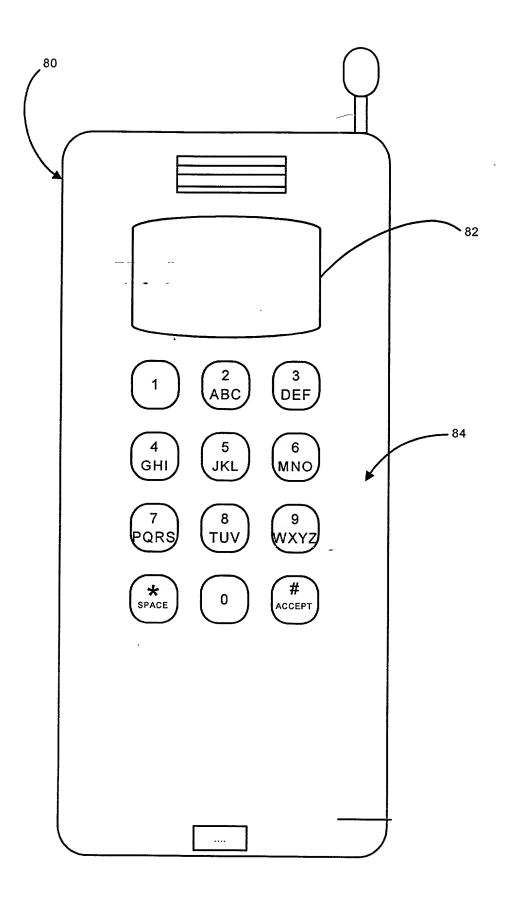


FIG. 3

n remark

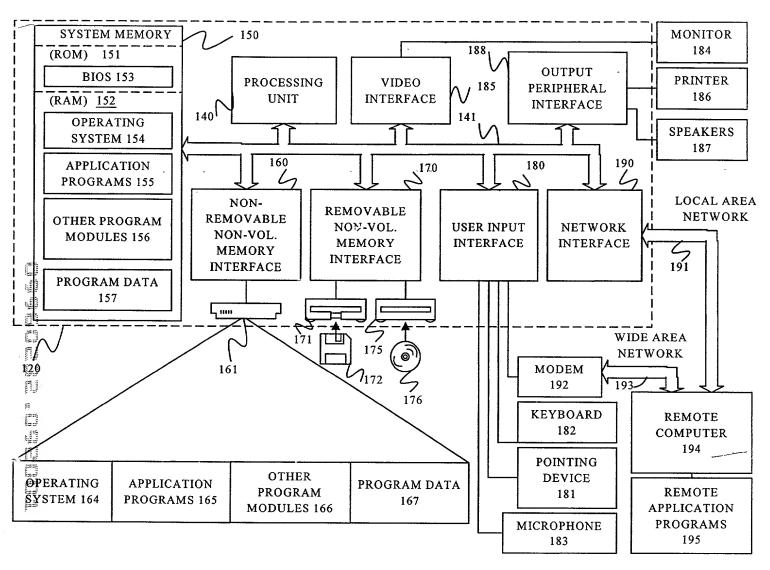


FIG. 4

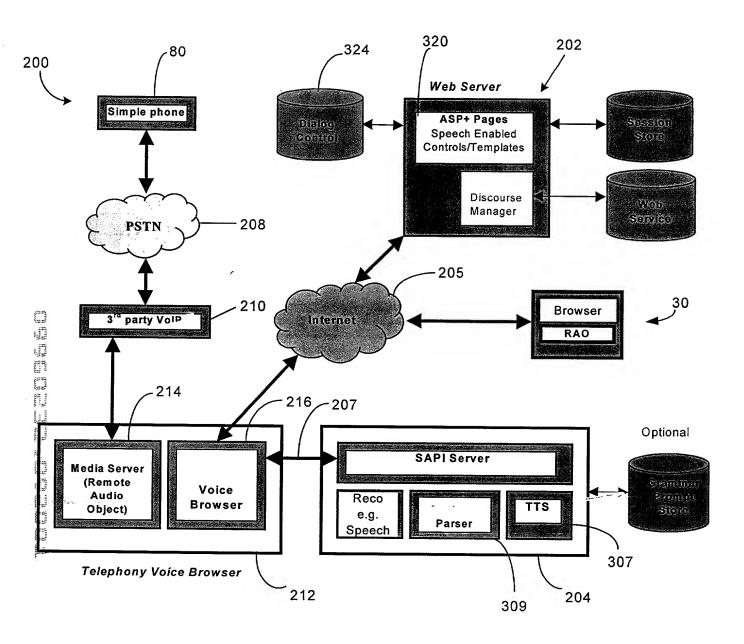


FIG. 5

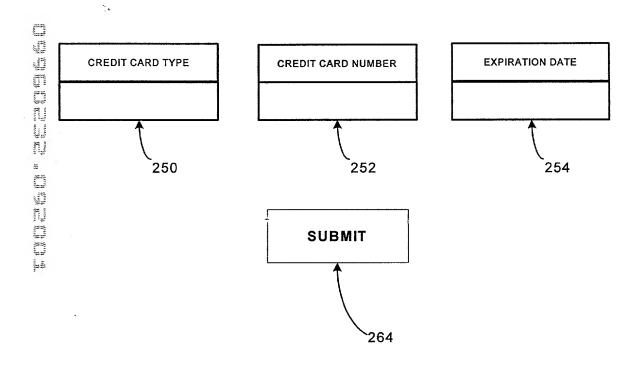


FIG. 6

```
<html>
          <form id="get_card_info" method="post" action="http://payment.asp">
            <select name="card_type">
260
               <option value="amex">American Express</option>
               <option value="visa">Visa</option>
               <option value="ms">MasterCard</option>
             </select>
             <input type="text" name="card_num" width="30"</pre>
                onChange="handle()" />
             <input type="text" name="expiry_date" />
             <input type="submit" value="Submit" onClick="verify()" />
           </form>
          <script> <![CDATA[</pre>
                   function handle() {
                      if (get card info.card type.value == "amex") {
                          if (get_card_info.card_num.length != 15)
262
                              alert ("amex should have 15 digits");
                      } else
                          if (get card info.card num.length != 16)
                             alert ("visa and master should have 16 digits");
                   }
                   function verify() {
                      var flag = window.confirm("submit the credit card info?");
                      if (flag)
                          get_card_info.submit();
             ]]>
           </script>
         </html>
```

FIG. 7

```
270
         <html>
             <form id="get_card_info" method="post" action="http://payment.asp">
              <select name="card_type" onClick="talk(g_card_types)">
                 <option value="amex">American Express</option>
                 <option value="visa">Visa</option>
                 <option value="ms">MasterCard</option>
                                                                                      28b
               </select>
              <reco id="g_card_types" on Reco = "handle()" >
                < grammar src = "./gram#card_types" />
 290
               </reco >
                <input type="text" name="card_num" width="30"</pre>
                   onClick="talk(g_card_num)" />
                                                                                       282
               <reco id="g_card_num "onReco = "handle()" >
                 < grammar src = "./gram # digits" />
               </reco >
                <input type="text" name="expiry_date"</pre>
                   onClick="talk(g_expiry_date)" />
               <reco id="g_expiry_date" >
                                                                                       28
                                     ./gram#dates "/>
                 < grammar src ="
                <input type="submit" value="Submit" onClick="verify()" />
              <script> <![CDATA[</pre>
                      function talk(gobj) {
                          gobj.activate();
    272
                      function handle() {
                          if (get_card_info.card_num != null) {
                             if (get_card_info.card_type.value == "amex") {
                                 if (get_card_info.card_num.length != 15)
                                    alert ("amex should have 15 digits");
                             } else
                                 if (get card_infc-card_num.length != 16)
                                    alert ("visa and master should have 16 digits");
                           }
                      function_verify() {
                          var flag = window.confirm("submit the credit card
                   info?'
                             (flag) {
                                get_card_info.submit();
                     }
                ]]>
              </script>
```

</html>

```
<body >
                                          < form id =" get_card_info " method =" post" action =" http://payment.asp "
                                                   onActivate =" welcom() ">
                                            < prompt id =" p_welcome "> We now need your credit card </ prompt >
                                            < prompt id =" p_mumble "> I didn't understand you </ prompt >
         300
                                            < prompt id ="p _card_type " bargein ="true"> What credit card would you
                                  use? </ prompt >
                                            < prompt id =" p_card_num " bargein ="true"> Please say the number" 
                                             < prompt id =" p_expiry_date " bargein ="true"> What is the expiration
                                  date? </ prompt >
                                           -< prompt id =" p_content ">
         303 -
                                                       I have your < value select =" card_type " /> < value select =" card_num " />
                                                        with expiration date
                                                  < value select =" expiry_date " />
                                              < prompt id =" p_confirm "> Is this correct? </prompt>
                                            <reco id=" g card types " onNoReco =" mumble(this, 2) " >
  onReco =" _handle(this, card_type) " />
< grammar src=" ./gram#card_types "</pre>
                                              </reco >
                                             <reco id=" g_card_num " onNoReco =" mumble(this, 1) ">
onReco =" _handle(this, card_num) " />
                                                < grammar src=" ./gram#digits " />
                                               </reco >
                                             onReco =" _handle(this, expiry_date) " audio ="rao " /> </reco > " ./gram#dates " // </reco > " ./gram#dates " ./gram#dates " // </reco > " ./gram#dates " ./gram#dates " ./gram#dates " ./gra
                                             <reco id = " g_expiry_date " onNoReco = " mumble(this, 1) ">
305
                                            < reco id = " confirmation "
                                                                                                            onReco
                                                                                                                                     =" confirmed(this) "/>
                                                   < grammar src=" ./gram#yesno "/>
                                              </reco > < select name =" card_type ">
                                                       < option value ="amex"> American Express </ option>
                                                       < option value ="visa"> Visa </ option >
                                                       < option value ="ms"> MasterCard </ option >
                                                 </select >
                                                 <input type ="text" name =" card_num " width ="30"/>
                                                 <input type ="text" name ="expiry_ date"/>
                                                  < input type = " submit " value = " Submit " />
                                            </form >
                                         <script ><![CDATA[</pre>
                                                          function welcome() {
                                                               p_welcome.active();
                                                              repeat = 0;
                                                              checkFilled();
              302
                                                             function mumble(gobj, maxprompts) {
                                                               gobj.deactivate();
                                                               p_mumble.active();
                                                              checkFil led();
                                                                                                                              FIG. 9A
                                                       TO FIG. 9B
```

```
function _handle() {
          handle();
          checkFilled();
      }
        function checkFilled() {
  if (card_type.value == "") {
                     p_card_type.active();
g_card_types.activate(); return;
           if (card_num.value =="") {
    p_card_num.active(); g_card_num.acti vate(); return;
            p_content.activate();
           p_confirm.activate();
           confirmation.activate();
         function confirmed(gobj) {
    if (gobj.recogRes.text == "yes")
        get_card_info.submit();
          // user codes start here
          function handle() {
             if (get_card_info.card_type == "amex") {
   if (get_card_info.card_num.length != 15) {
      prompt.speak ("amex should have 15 digits");
      get_card_info.card_num = "";
}
            } else
  if (get_card_info.card_num.length != 16) {
    prompt.speak ('visa and master should have 16 digits");
    get_card_info.card_num = "";
   </script>
</body>
```

FIG. 9B

```
<body>
    <form id="get_card_info" method="post" action="http://payment.asp"</pre>
      onactivate="welcome()">
      cprompt id="p_welcome">We now need your credit card/prompt>
      cprompt id="p_mumble">I didn't understand you/prompt>
       use?</prompt>
      cprompt id="p_card_num" bargein="true">Please say the number/prompt>
      date?</prompt>
      content">
        I have your <value select="card_type" /><value select="card_num" />
  with expiration date <value select="expiry_date" />
      </prompt>
      confirm">Is this correct?
      <reco id="g_get_card_info" onReco="_handle()" onNoReco´ ="mumble(this)">
<grammar src ="./gram/getPayment"/>
        <bind target="card_type" value="/card/type" />
        <bind target="card_num" value="/card/number" />
405 -
         <bind target="expiry_date" value="/card/expr_date" />
      <reco id="confirmation" onReco ="confirmed(this) onNoReco="mumble(this)" />
        <grammar src ="./gram#yesno"/>
      </reco > 
<select name="card_type">
         <option value="amex">American Express</option>
         <option value="visa">Visa</option>
         <option value="ms">MasterCard</option>
      <input type="text" name="card_num" width="30" />
      <input type="text" name="expiry_date" />
       <input type="submit" value="Submit" />
    </form>
    <script><![CDATA[
        function welcome() {
          p_welcome.active();
          repeat = 0;
checkFilled();
        function mumble(gobj) {
          gobj.deactivate();
p_mumble.active();
          checkFilled();
        function _handle() {
          handle();
checkFilled();
                              FIG. 10A
      TO FIG. 10B
```

```
function checkFilled() {
  if (card_type.value == "") {
     p_card_type.active();; do_field.activate(); return;
}
                  }
if (card_num.value =="") {
    p_card_num.active(); do_field.activate(); return;
                  f (expiry_date.value == "") {
    p_expiry_data.active(); do_field.activate(); return;
                  p_content.activate();
p_confirm.activate();
confirmation.activate();
              function confirmed(gobj) {
  if (gobj.recogRes.text == "yes")
    get_card_info.submit(gensml());
                    user codes start here
                  function handle() {
  if (field == get_card_info.card_num) {
    if (get_card_info.card_num.length != 15) {
       prompt.speak ("amex should have 15 digits");
       get_card_info.card_num = "";
                   } else
                          if (get_card_info.card_num.length != 16) {
    prompt.speak ("visa should have 15 digits");
    get_card_info.card_num = "";
function gensml() {
    str = '<sml><credit_card type="';
    str += card_type.value; str += '"><number>';
    str += card_number.value; str += '</number><expire>';
    str += expiry_date.value; str += '</expire></credit_card></sml>';
                                  return str;
               }
         ]]>
     </script>
</body>
```

FIG. 10B

```
SAMPLE ASP+ PAGE
<%@ Page language="Jscript" AutoEventWireup="false"</pre>
Inherits="Credit.Transaction" %>
<html><head>
<!-- ASPX page for both voice-only & multimodal credit card example -->
<script>
function handle() {
        if (field == get_card_info.card_num) {
            if (get card info.card num.length != 15) {
             prompt.speak ("amex should have 15 digits");
             get_card_info.card_num = "";
            }
         } else
            if (get_card_info.card_num.length != 16) {
             prompt.speak ("visa should have 15 digits");
             get_card_info.card_num = "";
      }
function gensml() {

      str = '<sml><credit_card><card_type>';
      str += card type.value; str += '</card type><number>';
      str += card number.value; str += '</number><expire>';
      str += expiry_date.value; str += '</expire></credit_card></sml>';
      return str;
</script>
<script runat="server">
function Page Load (obj, args) {
      if (PostBack) {
          validator = new System.Speech.SMLValidator("./CreditSDL.xml");
          dsml = validator.Evaluate(args);
         Navigate (ChoosePage (dsml));
       } else {
         // initialize fields with args
</script>
</head>
<body>
<speech:form id="get card info" style="system initiative"</pre>
      prompt="./prompt/getPayment" onsubmit="gensml()">
  <speech:choice name="card type" prompt="What credit card would you</pre>
use?"
      grammar="./gram#card_types" onPhraseFinish="handle()"
       <option>American Express</option>
       <option>Visa</option>
       <option>Mastercard </option>
  </speech:choice>
  <speech:textbox name="card number" prompt="Please say the number"</pre>
      grammar="./gram#digits" onPhraseFinish="handle()">
  <speech:textbox name="expiry_date" prompt="What is the expiration</pre>
date? "
      grammar="./gram#dates" onPhraseFinish="handle()"/>
</speech:form>
</body>
</html>
```

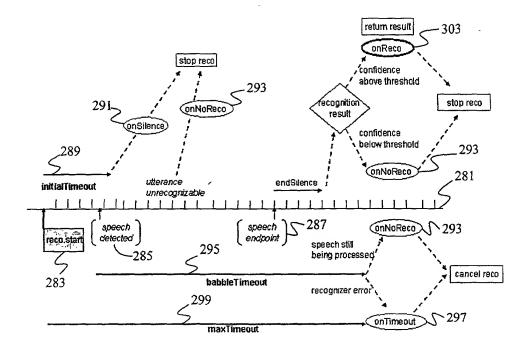


FIG. 12

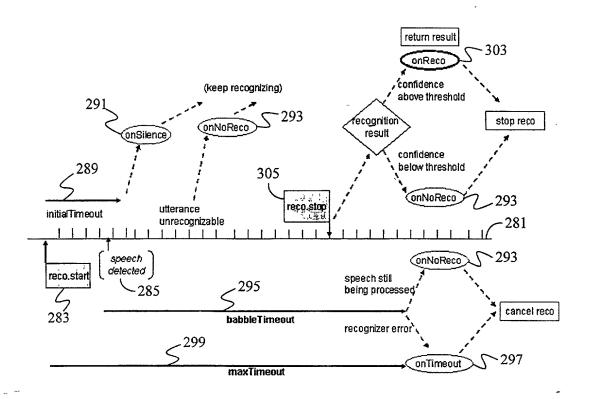


FIG. 13

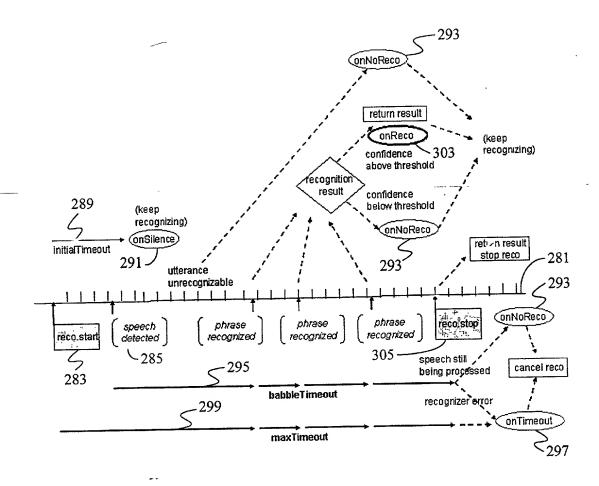


FIG. 14